Ref Number: 15540

Te Aka Whai Ora Māori Health Authority

12 April 2023

fyi-request-22363-cdc13f18@requests.fyi.org.nz

Tēnā koe

Official information request for Te Aka Whai Ora brand guidelines and style guide

I refer to your official information request dated 3 April 2023 for the following information:

"I would like to request a copy of the Māori Health Authority Brand Guidelines. By Brand Guidelines, I refer to material that informs the use of the Māori Health Authority brand identity. I would also like to request a copy of the Style Guide."

Your request has been considered under the Official Information Act 1982 (OIA). Below and attached is a response to your request.

I can advise Te Aka Whai Ora is currently developing a full manual to guide kaimahi on the use of its brand and to ensure style consistency. To date, we have developed style guides for our most requested material (attached in **Appendix 1**). In addition, our *Ngā Ratonga Tikanga Māori: Service Standards of Tikanga Māori* provides style / guidance on the Māori alphabet and dialectal clarification. It also guides kaimahi in the use of tohutō / double vowels in recognition of the mana of te reo Māori, its intricacies, and its importance to Aotearoa.

Te Aka Whai Ora intends to make the information contained in this letter and any attached documents available to the wider public. We will do this by publishing this letter and attachments on our website. Your personal details will be deleted, and Te Aka Whai Ora will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this decision with us, please contact Te Aka Whai Ora Ministerial Services (<u>mhagovernmentservices@health.govt.nz</u>).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <u>www.ombudsman.parliament.nz</u> or freephone 0800 802 602.

Nāku noa, nā

Craig Owen Deputy Chief Executive, Governance and Advisory **Te Aka Whai Ora**

Appendix 1: Document Schedule

| No. | Document Type | Document Title/Date | Status |
|-----|--------------------------|--|---|
| 1. | Style guide | Ngā Aratohu Powerpoint Stylesheet | Released in full |
| 2. | Style guide | Ngā Aratohu Digital Email Signature Guidelines | Released in full |
| 3. | Style guide | Ngā Aratohu Digital Letterhead Guidelines | Released in full |
| 4. | Style guide | Ngā Aratohu Logo Stylesheet | Released in full |
| 5. | Style guide | Ngā Aratohu Social Media Elements | Released in full |
| 6. | Style guide [Extract] | Ngā Ratonga Tikanga Māori: Services Standards of Tikanga Māori - Appendix One | Provided as an extract in accordance with section 16(1)(e) of the OIA |

Te Aka Whai Ora

Māori Health Authority

Ngā Aratohu | Powerpoint Stylesheet

Tō mātou ingoa | The significance of our name

I ahu mai te ingoa o Te Aka Whai Ora i te ao kōhatu hei tirohanga whānui mō te oranga tonutanga mō tātou katoa te tangata.

Ko Te Aka nō ngā kōrero mō Tāwhaki i tōna whai i te mātauranga mai i ngā rangi.

Ko te Whai Ora he kupu whakarite mō te mahi o Tāwhaki, koia nei te mahi a Te Aka Whai Ora kia whai oranga (mō ngā hapori, whānau, me ngā ratonga hauora).

Te Aka Whai Ora is a nod to the ancestral world and a firm vision towards a healthy future for all.

Te Aka is founded in the pūrākau (ancient legend) of Tāwhaki who endeavoured to seek ancestral knowledge.

Whai Ora is to pursue health, and likens the Māori Health Authority (and all its communities, whānau, and health providers) to Tāwhaki in seeking out ora or health and wellbeing.

Content suggestions

- · 'Less is more' don't try and cram too much information into a slide
- Text keep it light maximum of 3-4 bullet points per slide
- Slides are good for diagrams and tables
- Short videos can be good (eg 1-2 minutes max)
- · Summarise the main take home messages in a final slide or two



Powerpoint font is Arial

Please do not distort, recreate or change any components of our logo. If you have a question, please get in touch with our Te Aka Whai Ora - Māori Health Authority Comms team, comms@TeAkaWhaiOra.nz

Ngā Aratohu | Digital Email Signature Guidelines

Email Signature visual

- The Email Signature visual shown below has been supplied in Word.
- The Word file indicates where all the elements sit, and what the font/size/placement specifications should be.
- · Please note, the Word file has not been set up as a styled template, it's purely a design visual for template building purposes.

Document 2

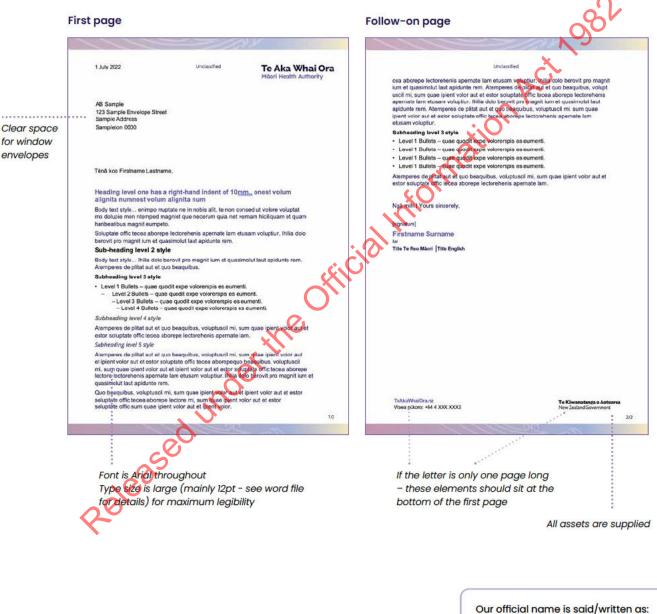


Please do not distort, recreate or change any components of our logo. If you have a question, please get in touch with our Te Aka Whai Ora - Māori Health Authority Comms Team, <u>comms@TeAkaWhaiOra.nz</u>

Ngā Aratohu | Digital Letterhead Guidelines

Letterhead visual

- The letterhead visual shown below has been supplied in Word.
- The Word file indicates where all the elements sit, and what the font/size/placement specifications should be.
- Please note, the Word file has not been set up as a styled template, it's purely a design visual for template building purposes.



Our official name is said/written as: 'Te Aka Whai Ora - Māori Health Authority', but please feel free to shorten this to Te Aka Whai Ora (nothing else).

Document 3

Please do not distort, recreate or change any components of our logo. If you have a question, please get in touch with our Te Aka Whai Ora - Mãori Health Authority Comms team, <u>comms@TeAkaWhaiOra.nz</u>

Ngā Aratohu | Logo Stylesheet



I ahu mai te ingoa o *Te Aka Whai Ora* i te ao kōhatu hei tirohanga whānui mō te oranga tonutanga mō tātou katoa te tangata.

Ko Te Aka nō ngā kōrero mō Tāwhaki i tōna whai i te mātauranga mai i ngā rangi.

Ko te *Whai Ora* he kupu whakarite mō te mahi o Tāwhaki, koia nei te mahi a Te Aka Whai Ora kia whai oranga (mō ngā hapori, whānau, me ngā ratonga hauora). *Te Aka Whai Ora* is a nod to the ancestral world and a firm vision towards a healthy future for all.

Te Aka is founded in the pūrākau (ancient legend) of Tāwhaki who endeavoured to seek ancestral knowledge.

Whai Ora is to pursue health, and likens the Māori Health Authority (and all its communities, whānau, and health providers) to Tāwhaki in seeking out *ora* or health and wellbeing.



If you have a question, please get in touch with our Te Aka Whai Ora -Māori Health Authority Comms team, <u>comms@TeAkaWhaiOra.nz</u> Document 4

Te Aka Whai Ora

Māori Health Authority

Ngā Aratohu | Social Media Elements

Tō mātou ingoa | The significance of our name

I ahu mai te ingoa o Te Aka Whai Ora i te ao kōhatu hei tirohanga whānui mō te oranga tonutanga mō tātou katoa te tangata.

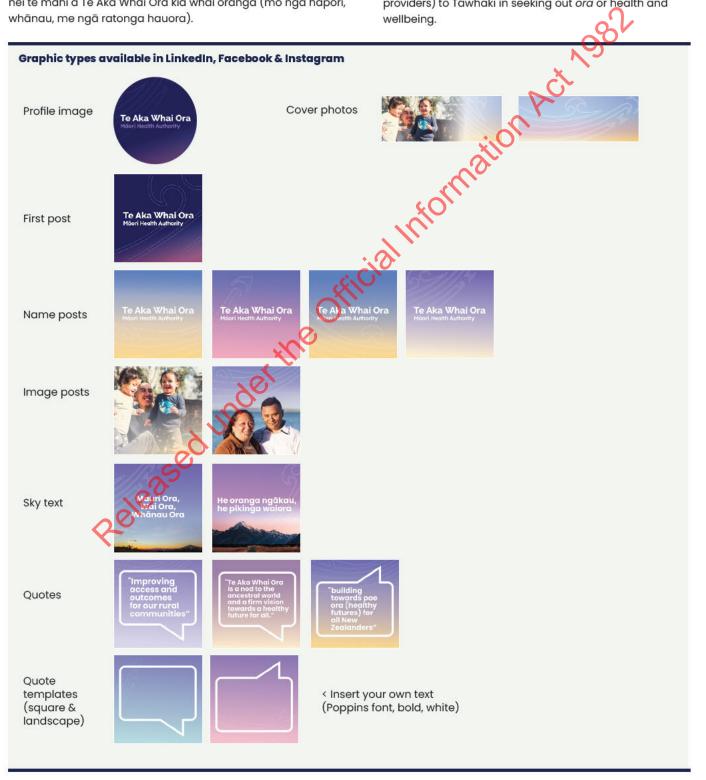
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Te Aka Whai Ora is a nod to the ancestral world and a firm vision towards a healthy future for all.

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Te Aka Whai Ora

Māori Health Authority

Te Whatu Ora Health New Zealand

Appendix One: Maori Alphabet and Dialectal Clarification³

Did you know?

1. The Maori alphabet is only made up of 15 letters.

2. The vowels of the Maori alphabet are A, E, I, O, U.

3. There is no 's' in the Maori alphabet; therefore, te reo words never end with an 's'.

| Aa | Ee | Hh | li | Kk |
|----|----|----|----|----|
| Mm | Nn | Ng | Оо | Po |
| Rr | Tt | Uu | Ww | Wh |

There is no 's' in the Māori language, so please avoid using terms such as whānau's, maraes, kaupapas. Plurals in Māori do not use an English 's'.

Dipthongs

A diphthong is two vowel sounds together such as ai, au, ao and va

Diphthongs are two vowel sounds in length, for example 'eat is just as long as 'ai' and 'au' because they all contain two vowels.

Dialects

Te Reo Māori has various dialects amongst iwi **pation**ally, for example:

- Ngāi Tahu pronounce Ng as 'K'.
- Ngāti Kahu pronounce whakapapa as hakapapa.
- Tainui say Whakarongo, Taranaki say Wakarongo, Ngāpuhi say Hakarongo, Tuhoe say Whakarono and Waipounamu say Whakaroko.

Transliterations

These are English words that have been translated into Māori sounding words, for example:

- Tepu Table
- Morena Morning
- Kōti Coat

There are many of these words and they are ok to use.

Tohuto – Macrons

The use of the tohutō is essential for the pronunciation, meaning, and status of te reo Māori. However, within some Iwi like Waikato Tainui for example, they will replace the macron use with double vowels for example whānau becomes whaanau, Tēnā koe becomes Teenaa koe. Using either double vowels or macrons is also recognition of the mana of te reo Māori, its intricacies, and its importance to Aotearoa.

³ https://www.terooputaurima.org.nz/wp-content/uploads/2022/01/TRT-RESOURCE-BOOK-GLOSSARY-September-2022.pdf



Māori Health Authority

Crown entities recommend that its documentation adopts and applies the use of tohutō / macrons in written communication.

A macron above the vowel accentuates a long sound. Short sounding vowels have none. This can alter the meaning of the word for example:

- Pāpā father
- Papa floor
- Kēkē armpit
- keke cake

Macrons are also used to designate plural, for example matua/mātua (parent/s), tangata/tāngata (person/s), tupuna/tūpuna (ancestor/s) and wahine/wāhine (woman/ women).

Important Key point:

Acronyms are not to be used to shorten any Māori words, for example TWO for Te Whatu Ora or TAWO for Te Aka Whai Ora is not allowed. Māori words must be written in full and with the full.

> **Te Kāwanatanga o Aotearoa** New Zealand Government

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